



GLOBAL
INTELLIGENCE

NATIONAL CALL CENTER
086 11 11 201

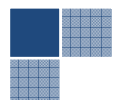
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COMPANY PROFILE

www.global-intelligence.co.za

CONFIDENTIAL AND PRIVILEGED DOCUMENTATION
SIXBAR TRADING 257cc CK 2000/ 012541/ 23 TRADING AS GLOBAL INTELLIGENCE
MEMBER: LEON ALHADEFF



WHO WE ARE

At **GLOBAL INTELLIGENCE**, customer satisfaction is, and will always remain our primary concern. Our customers will always form part of our team and ultimately the solutions we bring to market.

From the early days within the commercial arena, we quickly recognised the commercial requirements for an effective value add support service provider and recognised a greater need for competent and reliable intelligence gathering, as there were very few competent, legitimate and reputable resources available to service this need, on an on-going as and when needed basis.

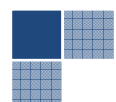
The initial **GLOBAL INTELLIGENCE** concept, allowed for the creation of a single point of entry, a specialist resource, correctly positioned and sufficiently capable of providing a comprehensive and complete service has effectively been realised.

Remaining true to form and focused on our unique clientele's wants and needs **GLOBAL INTELLIGENCE** has established itself and proudly remains a specialist resource and the resource of choice today.

At **GLOBAL INTELLIGENCE** we have served and continue to successfully serve some of the largest blue chip companies and private residences in a support services, best practices, intelligence gathering, risk management and investigative capacity.

If you have any questions or would like to speak with a GLOBAL INTELLIGENCE representative regarding our service offerings, or your unique needs, please do accept my invitation to establish contact telephonically or via email (info@global-intelligence.co.za). Please do browse our new and updated web site, checking back often for new service offerings, security, and commentary and safety tips.

www.gi.co.za or www.global-intelligence.co.za



COMPANY OVERVIEW

Established April, 1998, **GLOBAL INTELLIGENCE** is recognised as being a single point of entry for a support services type company that provides professional services associated to police clearance certification, intelligence gathering and investigative support services to *HIGH NET WORTH INDIVIDUALS, BUSINESS* and *PRIVATE TRAVELLERS, BLUE CHIP COMPANIES, SMALL to LARGE ENTERPRISE, NON PROFIT ORGANISATIONS, SCHOOLS* and the *DOMESTIC MARKET*.

At **GLOBAL INTELLIGENCE** we recognise our biggest asset as being our size. On a local, national and international platform we are big enough to be effective, but remain small enough to offer complete, comprehensive and flexible solutions

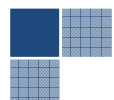
GLOBAL INTELLIGENCE is an established private commercial *INTELLIGENCE GATHERING, RISK MANAGEMENT* and *INVESTIGATIVE SUPPORT SERVICES AGENCY*.

GLOBAL INTELLIGENCE has served, and continues to successfully serve some of the largest “BLUE CHIP” companies. We are committed to providing our clients, with effective professionally compiled solutions, that not only compliment their reputations within the commercial sectors, but also their unique in-house fraud prevention & risk management business models. These professionally compiled solutions encompass effective communication with local and foreign law enforcement agencies and in certain controlled circumstances, within the same criminal sectors that effectively target our clients on a daily basis.

GLOBAL INTELLIGENCE strives to consistently deliver *PERFORMANCE EXCELLENCE* and *VALUE ADDED COST EFFECTIVE SOLUTIONS* that will effectively reduce losses incurred as direct result of associated commercial crime.

LEADING EDGE TECHNOLOGIES & APPLICATION SYSTEMS combined with our unique methodologies and our unsurpassed understanding of applied modus operandi, has allowed us to establish ourselves as a leading commercial crimes specialist resource.

Our unique support service capabilities on a local and national platform allow us to extend our clients reach, cost effectively, accurately and professionally on time on a local and on national platform, on a “as when needed basis”.



OUR CORE VALUES

At **GLOBAL INTELLIGENCE** we are guided by our integrity in all that we do and or undertake to do, we remain committed to openness, communication, and accountability when dealing with our clients and service providers, irrespective of whom they are or where they are, on a daily basis.

At **GLOBAL INTELLIGENCE** we do listen and respond to our customers. We always work towards and strive to exceed their individual expectations. We thrive on creativity and ingenuity. We embrace innovations, ideas and concepts that change the world today. We anticipate market trends; our client's needs and move quickly to embrace them.

We are never afraid to be guided by our client's needs, wants and expectations.

At **GLOBAL INTELLIGENCE** we respect our customers above all else and we never forget that they do come to rely on us by choice, their choice. We accept responsibility to maintain our customers' loyalty and to earn their trust, by putting them first.

OUR CORE COMPETENCIES

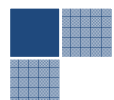
At **GLOBAL INTELLIGENCE** we **REMAIN READY** eager, sufficiently experienced, and capable and prepared to meet our client's expectations.

At **GLOBAL INTELLIGENCE** we **REMAIN MOTIVATED** to use particular knowledge, skill sets and values to effectively complete tasks on hand, within defined time parameters.

At **GLOBAL INTELLIGENCE** we **REMAIN COMMITTED** and **DEDICATED** to being the best in what we do best.

At **GLOBAL INTELLIGENCE** we **REMAIN LOYAL** to brand excellence our clients and client excellence.

At **GLOBAL INTELLIGENCE** we are **SUITABLY SKILLED** and have the necessary abilities, knowledge, skill sets, resources and experience to effectively do, what we do best.



SERVICE EXCELLENCE

At **GLOBAL INTELLIGENCE** we only provide professional services.

We are uncompromising in our work ethic and consistently work within the parameters, as defined by current legislation in order to ensure that risk associated to your reputation, whilst fulfilling any provided mandate is and will always remain our greatest concern. We always act in a manner becoming and when making use of suitably experienced professional service providers, we ensure that they meet our stringent requirements. Our suitably experienced professional service providers are all experts within their fields of expertise and are all suitably qualified, experienced and more than capable of delivering supporting witness evidence within a criminal, civil litigation or labor related tribunal.

At **GLOBAL INTELLIGENCE** we are committed to being number one. We recognise that market share is hard won and motivated by the realisation that this can never be taken for granted. We are always guided by our integrity, meet our commitments, satisfy our client's needs and never sacrifice on quality of service.

SERVICE OFFERINGS

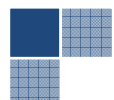
GLOBAL INTELLIGENCE currently offers supports in terms of our client's unique requirements. These services are provided on a support basis only and are designed specifically to meet our client's unique needs within their industrial business sector.

GLOBAL INTELLIGENCE currently offers supports within the **HOSPITALITY, PHARMECEUTICAL, WAREHOUSING & DISTRIBUTION, RETAIL, FINANCIAL SERVICES, TELECOMMUNICATIONS** and **INSURANCE** business sectors.

Our ability to add "**VALUE ADD**" within these business sectors has been realised. From pre-employment to pre-delivery client/ address screening and from intelligence gathering to investigation and prosecution support, our unique clients have relied upon us with confidence to satisfy their specific needs as we consistently meet their expectations.

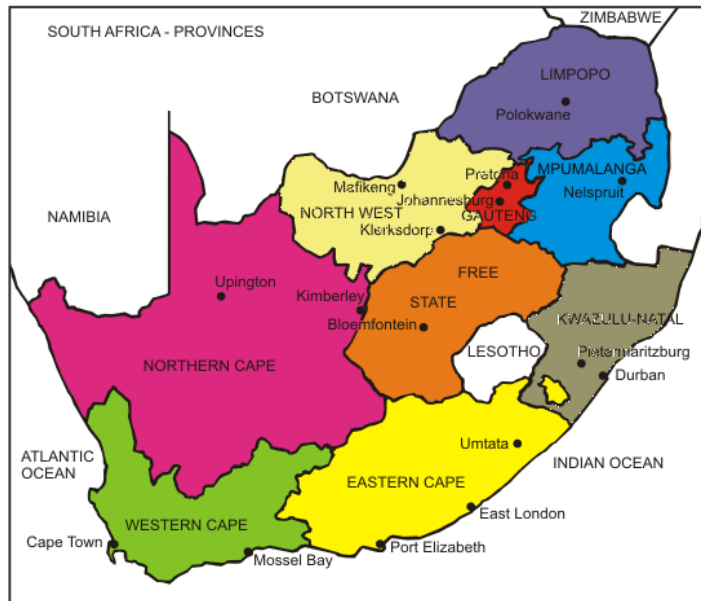
For a detailed breakdown into our complete service offering, please visit us at:

www.gi.co.za/html/services.html or www.global-intelligence.co.za/html/services.html



OPERATIONAL CAPACITY

GLOBAL INTELLIGENCE is based within the Western Cape but has existing operational and experienced business nodes within the **WESTERN CAPE, EASTERN CAPE, NORTHERN CAPE, KWA-ZULU NATAL** and the **FREE STATE PROVINCES**.



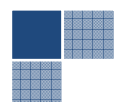
Limited operational exposure and functionality is available within the **LIMPOPO, MPUMALANGA** and **NORTH WEST** areas.

PROJECT MANAGEMENT, WORK FLOW, SERVICE LEVEL COMPLIANCE and PRODUCT TRAINING are all managed thru our **CENTRALISED CALL CENTER** within the **CAPE TOWN OFFICE**.

OPERATIONAL CAPACITY & FUNCTIONALITY is further enhanced with the employment and deployment of a professional support structure. These structures are agent dependant, with specialist knowledge skill sets that enable us to meet our unique client's expectations and needs with confidence.

OPERATIONAL CAPACITY & FUNCTIONALITY is further enhanced and effectively realised with the implementation and deployment of industry standard and secure communication technologies across all regions.

GLOBAL INTELLIGENCE utilises the latest technologies to deliver on our clients expectations, allowing them to make the right decisions, the first time, on time!



COMPANY STRUCTURE

GLOBAL INTELLIGENCE operates on a flat structure.

Management is always hands on and available on a 24x7x365 basis. Our centralised call centre supports QOS standards associated to all instructions and field operatives and has the ability to respond immediately on a local, provincial, national and international level.

The call centre is managed by ONE (1) manager, SIX (6) facilitators, who all have specialist knowledge and experience that is sourced from within our in-house training facility and hands on type experience.

The field operatives are managed within the regions and report to and are supported by the *OPERATIONS MANAGER* in the Cape Town office.

There are eighteen (18) specialist field operatives available nationally.

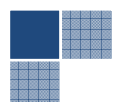
SYSTEM SECURITY

At **GLOBAL INTELLIGENCE** we have created a secure environment that does make use of the latest technologies.

Data is adequately secured and security protocols are updated on a regular basis to ensure compliance with existing legislation and newly introduced threats.

Our experience within this business sector has allowed us to understand our clients concerns, security, needs and the risk attached to the storage of their unique data.

As a direct result thereof, we undertake not to compromise data directly by allowing such data to become public knowledge and or available in the public domain.



FOUNDING MEMBER

LEON ALHADEFF

LEON ALHADEFF has 22 years' experience within this business sector.

These years have been devoted to the issues of risk management, theft and fraud prevention, pro-active / reactive investigation and investigation management within a variety of business sectors including Retail, Banking, Telecommunications, E-commerce and Electronic Crimes.

Leon remains a primary contact and support person for the local SAP and specialised units with the SAPS Western Cape for Electronic crimes and evidentiary support processing.

Leon has actively designed best practice programs and has been intimately involved in the successful resolution of losses attributed to fraud and commercial crimes.

Leon's ability to service various but unique client requirements is as a result of his extensive experience within the designing, implementation and enhancement of various network security and fraud prevention initiatives within the African continent.

Leon has personally trained, designed Fraud Prevention strategies and initiated investigations for industry partners that are both based and operational within the regions of Malawi, Zimbabwe, Nigeria, Sierra Leone, Greece, Mauritius, Cote' de Ivories, Holland, Angola, Turkey, Canada, the Democratic Republic of Zaire, Lesotho, Botswana and Tanzania.

Leon has significant experience in the development and delivery of effective and unique anti-fraud and investigative training courses to diverse audiences.

Today, Leon is responsible for the development of, the strategic implementation, designing and implementation of client deployments for GLOBAL INTELLIGENCE.

He is currently the managing member and oversees the daily running and management thereof.

